



## IIS Security and Protection Information

The security and integrity of your data is our top priority. We've designed our "best of technology" Data Center to include the best of breed technologies to compliment the best software in the world – ours! We want you to feel secure hosting your data with us. In fact, we not only host data for some of the top clients in the financial industry, we provide disaster recovery for these systems also.

### Multiple Layers of Security

Our internet barrier is protection at the first entry point into our facility. This layer is protected by using the latest firewall and intrusion detection technologies. This prevents the attacks on our systems and helps us detect any unusual activity.

What follows is our controls at the application layer which allow authenticated users into our systems and gives each user specific controls on what they can do. The applications that each user can see are controlled here.

Our data control barrier separates proprietary information into different areas or "zones." These zones are necessary to separate multiple data sets. This isolates one client from another and keeps the data safe from any unauthorized user.

### Data Encryption

We have employed the latest encryption for the internet and point-to-point communications. Currently the industry standard 128-bit Secure Socket Layer encryption is used by people all over the world to encrypt and protect data. We currently use world renowned Entrust® Certificates. This protects your data from someone watching it on the internet without proper access. In addition, any data links that we receive from custodians or other account holding institutions can be secured via a point to point VPN connection using the latest encryption methods up to 1024 bit! This allows clients to have their account holdings and transactions updated securely, so you only have to worry about using our application.

### Data Center and Security

Our data center has controlled access requiring two different access points for maximum security. To monitor and provide additional access control the center is staffed 24 hours a day, 7 days a week, 365 days a year.

Physical access is limited to authorized personnel. Our facility ensures the highest levels of performance by incorporating monitoring for fire protection, redundant Internet access, emergency backup power generation, and data backups.

The data center is regularly audited and inspected to ensure that the security tools are up to date.

All servers are protected by intrusion detection software within the network infrastructure. This software sends an alert whenever suspicious activity is detected.

Any recorded intrusion attempts would be analyzed to determine the identity of the intruder(s) and the extent of the intrusion.

### Firewalls Secure All Data

A firewall is an industry standard device used to prevent unauthorized access to important data or computing equipment. It acts as a shield between a private environment and the Internet.

Firewalls block unauthorized access. Using state of the art methods the firewall monitors all traffic coming in to the system. Unauthorized attempts to enter are stopped and not allowed to pass through.

Security is further enhanced by segmenting data between the application servers and the database servers through a firewall. This allows strict control of what systems are allowed to communicate with each other.

### Access Control

Each user has a unique User Name and Password. Security is further increased by requiring a second login to the database.

User IDs and Passwords are never given out over the phone or sent to an email address that is not on an approved list. No one has access to an individual user's password other than that person.

All applications are run from a browser so an individual computer never has direct access to sensitive data. Each time an application is run it is monitored. In the event that person is inadvertently disconnected the system will automatically terminate the application.

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